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**SUPPLEMENTAL/BID BULLETIN NO. 2
For LBP-HOBAC-ITB-GS-20211222-01(2)**

PROJECT : Two (2) Years Shared Cyber Defense Solution for the Insurance Cluster (Lot 2)

IMPLEMENTOR : HOBAC Secretariat

DATE : July 21, 2022

This Supplemental/Bid Bulletin is issued to modify, amend and/or clarify certain items in the Bid Documents. This shall form an integral part of the Bid Documents.

Modifications, amendments and/or clarifications:

- 1) The bidder/s are encouraged to use the Bid Securing Declaration as Bid Security.
- 2) Responses to Bidders' Queries/Clarifications (Annexes F-7 to F-10).
- 3) The scheduled submission and opening of bids is on **July 29, 2022** at 10:00 A.M. through videoconferencing using Microsoft (MS) Teams.


ATTY. HONORIO T. DIAZ, JR.
Head, HOBAC Secretariat

Query/Clarification	Reply
<p>1. A.1 Security Operations Center (SOC) Page 4 Item 10 The Cloud based SOC shall be hosted in a country where confidentiality of the information shall be ensured. The platform provider or country where the platform is hosted shall not be able to access or force the service provider to disclose the information without agency and/or cluster approval.</p> <p>Question # 1, in our response where we will indicate "YES" for our compliance, what is the needed supporting documents for this?</p>	<p>TWG</p> <p>This is to be reworded to : 10. The Cloud based SOC shall be hosted in a provider categorized as a leader either in the latest Forrester Wave™: Public Cloud Development And Infrastructure Platforms report or Gartner Magic Quadrant for Cloud Infrastructure and Platform Services</p> <p>2. A.2.1 Deployment and Management Page 4 Item 3 The solutions provider must be capable to deploy the endpoint technology to workstations D73 and servers, including Windows, Mac, Unix and Linux assets, using the agencies or the solutions providers deployment tool, and must support both physical and virtual environments.</p>
<p>2. A.2.1 Deployment and Management Page 4 Item 3 The solutions provider must be capable to deploy the endpoint technology to workstations and servers, including Windows, Mac, Unix and Linux assets, using the agencies or the solutions providers deployment tool, and must support both physical and virtual environments.</p> <p>Question # 2.1 May we request the list of operating systems of all workstations and servers in each agency's environment including the quantity per OS of workstation and servers?</p> <p>Question # 2.2 In addition to question # 2.1, please provide for the breakdown of quantity of O.S. for all workstations and servers on each agency based on the declared total endpoint count.</p> <p>3. B. 1 Vulnerability Management, Page 8 Item 1, The solution provided must be a cloud based service, integrated within the SIEM, that shall give immediate global visibility into where the Agency IT system might be vulnerable to the latest internet threats and how to protect them.</p> <p>Question # 3.1 Please expound the requirement of "WITHIN" in the statement "Integrated within the SIEM" Does this mean that the Vulnerability Management should be the same brand/solution as that of the SIEM? Does with SIEM means that the SIEM should have a built-in Vulnerability Management capabilities and functionality? Or does this mean that the VM can be a different brand/solution as that of the SIEM brand/solution but can be integrated?</p>	<p>TWG</p> <p>Details shall only be provided to the Lowest Calculated Responsive Bid (LCRB)</p> <p>Details shall only be provided to the Lowest Calculated Responsive Bid (LCRB)</p> <p>The vulnerability management must be able to integrate with the SIEM, not necessarily the same brand.</p>

Query/Clarification	Reply
<p>The Service provider must have a SOC 2 Type II Attestation Report done at least in 2021, to ensure controls related to security, availability, processing integrity, confidentiality and privacy are in place.</p> <p>Question # 4.1 During the Prebid, our team inquired whether the Attestation Report would qualify if completed in 2020 rather than 2021?</p> <p>TWG responded to the query and stated that the requirement pertains to an unexpired SOC 2 Type II attestation report. With this, our understanding is that the attestation report to be submitted must be at the latest before the bid opening. Please confirm.</p> <p>Unlimited Site take downs during the duration of the contract (i.e., phishing, social media sites, and others)</p> <p>Question # 5.1 Instead of unlimited, please advise if 25 takedowns per year per each agency's declared sites will be the scope of deliverables to be included in the bid.</p> <p>Under A. Access Management Page 24.</p> <p>Question # 6.1 Our assumption is 1 user per agency for the viewing access to the platform. Please confirm</p>	<p>The wording means at least in 2021 means that the attestation report date is 2021 or newer (2022).</p> <p>Requirement will be retained to unlimited site takedowns.</p> <p>1 primary/1 backup per agency</p>
<p>The service provider must assign a dedicated local Project Manager (PM) that oversees the project and conducts regular monthly service performance review and reporting to client's management. The monthly service performance report of the SOC Manager shall contain the following:</p> <ul style="list-style-type: none"> · SLA Performance · Correlated Events Overview · Correlated Events Graph Distribution Over Time · Correlated Events and Rules Triggered Summary · Summary of Incident Ticket per Use Cases Incident Management <p>Question # 7.1 Re: Dedicated local Project Manager, is this a typo error and should be SOC Manager instead Project Manager? The description of the role pertains to that of the SOC Manager rather than that of a Project manager. Please confirm if this should be SOC Manager instead of Project Manager</p> <p>Page 4. Under A.2.1 Deployment and Management, Page 4 for non-supported systems, other means of monitoring must be performed, such as network detection and response (NDR or similar) tool shall be provided.</p>	<p>The service provider must assign a dedicated local Project Manager (PM) that oversees the completion of the project as indicated in the Terms of Reference (TOR) and upon project completion, the PM will be replaced by the SOC Manager who will conduct regular monthly service performance review and reporting to client's management. The monthly service performance report of the SOC Manager shall contain the following:</p> <ul style="list-style-type: none"> · SLA Performance · Correlated Events Overview · Correlated Events Graph Distribution Over Time · Correlated Events and Rules Triggered Summary · Summary of Incident Ticket per Use Cases Incident Management

Query/Clarification	Reply
<p>Question # 8.1 May we confirm if this means the service provider will ONLY provide NDR or similar network based monitoring tool in the absence existing tools used by the agency to monitor non-supported systems.</p> <p>Question # 8.2 For clarity, may we confirm the OS types and versions of systems used by each agencies and the quantity per OS type and version of systems?</p>	<p>This will be provided by the service provider.</p> <p>Details shall only be provided to the Lowest Calculated Responsive Bid (LCRB)</p>
<p>Page 18-19 Under No. 4 Delivery Time/Completion Schedule and No. 5 Payment Milestone</p>	
<p>Question # 9.1 What is the start and end date of phase 1, Phase 2 and Phase 3 respectively?</p> <p>Question # 9.2 As per above phase 1. and 2, this would also mean that Phase 1 will have its own start and end date and Phase 2 will also have its own start and end date and overlapping start and end dates for Phase 1 and Phase for year 1 and year 2. Please confirm.</p> <p>Question # 9.2 When will be the start of the 2 years license subscription ?</p>	<p>There is only Phase 1 and 2 which will be started simultaneously upon issuance of NTP.</p> <p>The Project must be implemented by phases: Phase 1 - Threat Intelligence, Security Monitoring and Management and Incident Response , 120 working days from the issuance of the Notice to Proceed, Phase 2- Vulnerability Management, 90 working days from the issuance of the Notice to Proceed . Commencement date will be from the receipt of Notice To Proceed (NTP) by the winning bidder. The vendor must therefore provide a project schedule which should present the project milestones and deliverables at each milestone.</p> <p>License subscription will start upon activation.</p>
<p>Question # 10 Can we request 1 week extension on the bid submission and opening from the time?</p> <p>Question # 11 For those who bought bid docs during the first bidding, since this is a re-bid, will they still need to buy bid docs for this bid?</p> <p>Question # 12 Page 8 Invitation to Bid, Php256,000,000.00 being the Approved Budget for the Contract (ABC)</p> <p>Can we request for increase of Approved Budget for the Contract (ABC)? During the first bid March 2, 2022, the US dollar to peso exchange rate was 1 USD to Php 51.2490 while the current foreign exchange rate is already 1 USD to Php 55.97 which is almost Ten Percent (10%) increase already.</p>	<p>We can defer the bid opening to July 29</p> <p>As the bid process has already started, the ABC cannot be updated anymore at this point.</p>

Query/Clarification		Reply
<p>We are also hoping for an extension (if possible, one week) as the time to fine tune our submission and arrange the necessary deal reviews across different partners will be detailed.</p>		<p>We can defer the bid opening to July 29</p>